

The Remote Advisor Role

- Think of a remote advisor as a **guide** who:
 - Understands the terrain and can provide quick, friendly guidance on how to navigate a path to success
 - Is connected to other knowledgeable people who can support students on the path towards graduation
 - Has access to tools and equipment to support people through difficult paths
 - Is a constant presence and a source of encouragement



Applying the Guide Model

Guides	Remote Advisors
Understand the terrain and can provide quick, friendly guidance on how to navigate a path to success	Respond quickly to students' messages and provide encouragement and support
Are connected to other knowledgeable people who can support students on the path towards graduation	Connect students to campus-based staff where they can get help with specific areas of concern
Have access to tools and equipment to support people through difficult paths	Offer students advice on how to take advantage of campus technology tools and other resources
Are a constant presence and a source of encouragement	Continue to stay engaged with students, such as by reaching out to see how they are doing